

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Sc. DEGREE EXAMINATION – MEDICAL SOCIOLOGY.

SECOND SEMESTER – APRIL 2010

SO 2803 - ORGANISATIONAL BEHAVIOUR

Date & Time: 03/05/2010 / 9:00 - 12:00 Dept. No.

Max. : 100 Marks

PART-A

Write a short note on the following in about 30 words each (10 x 2=20 marks)

1. Need for achievement.
2. Management by Objectives.
3. Pygmalion effect.
4. Vicarious learning.
5. Formal groups.
6. Role conflict.
7. Core culture.
8. Task groups.
9. Cross-functional teams.
10. Grapevine.

PART-B

Answer any Five questions in about 300 words each (5 x 8 = 40 Marks)

11. What is intellectual or cognitive ability, and how is it relevant to Organisational Behaviour?
12. What is perception, and what factors influence our perception?
13. Examine Maslow's hierarchy of needs theory.
14. What are the five stages of group development?
15. What are the strengths and weaknesses of group decision making?
16. What is organisational culture and what are its common characteristics?
17. What is the premise of trait theories? What traits are associated with leadership?

PART-C

Answer any Two questions in about 1200 words each (2 x 20 = 40 Marks)

18. What is learning, and what are the major theories of learning?
19. What is personality? How do we measure it? What factors determine personality?
20. What is the evidence for the effect of culture on group status and social loafing? How does diversity affect groups and their effectiveness over time?
21. What is transformational leadership? How is it different from transactional and charismatic leadership?
